

Professional References for ECS Consulting Group

Cornell University

Richard Anderson,
General Manager
LeNorman Strong,
Assistant Vice President for
Student and Academic Services

OPscan
RPM Retail Management Practices
Retail Key Success Factors
Resident Dining Key Success Factors

University of Maryland

Colleen Wright-Riva,
Director, UMD Dining Services

OPscan
RPM Retail Management Practices
and Tools
Concept Design & Implementation

SUNY at Cortland

Bill McNamara,
Director of Dining

Customer Driven Process
Culinary Planning
Resident Dining Key Success Factors
Catering Key Success Factors

SUNY at Geneseo

Virginia Geer-Mentry,
Dining Director

Customer Driven Process
Culinary Planning
Retail OPScan and Program Design

SUNY at Delhi

Patricia Heath,
General Manager

Customer Driven Process
Meal Plan Design
3-Year Plan

University of Rochester

Jack Noon,
Senior Manager of Contracts
and Project Management

Financial and Operational
Assessment/Planning
Program and Meal Plan Design
Distance Consulting



Professional References for ECS Consulting Group

Ashland University

Jim Barnes,
Vice President Business and
Finance
Mike Bradley,
Director Auxiliary Services

OPscan
Menu Management
Productivity Management
Retail and Restaurant Management
and Marketing
Management Control
Accounting

University of Tulsa

Dr. Roger Sorochty,
Vice President
Enrollment/Student Life
Chuck Colby,
Assistant Vice President
Housing and Dining

OPscan
Management Organization

Illinois State University

Doug Doudy,
Business Manager Athletic
Department

Concessions Operations
and Marketing

